



FOR IMMEDIATE RELEASE

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Claims Adjusting Community Stands Ready to Help Victims of California's Recent Wildfires

WASHINGTON— The Association of Claims Professionals (ACP) today issued the following statement regarding the recent series of wildfires in California.

“Our thoughts and sympathies are with those impacted by California’s recent wildfires. The claims adjusting community stands ready to help victims get back on their feet and access the resources they need to rebuild their lives in a timely and compassionate manner.”

Further, ACP would like to remind independent adjusters coming to California to aid in the emergency relief to remember of the new state requirements requiring adjusters to certify within 15 days of working in the state that they are familiar with California’s insurance laws.

These requirements were part of recent legislation (The Insurance Adjuster Act of 2019, formerly SB 240) enacted last year that aims to streamline the claims adjusting process and establish stronger standards for handling catastrophic events. The new law, which ACP has been working closely with policymakers to implement, required the California Department of Insurance to prepare a notice after major disaster events outlining the most significant California laws concern property insurance policies.

After having reviewed the notice, out-of-state adjusters will have to certify that they have read the notice, and the accompanying guidebook, within 15 days of using the Department’s new web portal.

ACP would also like to call attention to an emergency notice issued by the California Insurance Commissioner calling on all property and casualty insurers in the state to implement expedited claims handling procedures and billing grace periods. ACP members stand ready to assist impacted individuals and businesses in their recovery.

To access the Department’s most recent major disaster notice, [CLICK HERE](#).

To access the Department’s Guide for Adjusting Property Claims in California After a Major Disaster, [CLICK HERE](#).

To access the Independent Insurance Adjuster Registration and Certification Online Services web portal, [CLICK HERE](#).

To view the California Insurance Commissioner's notice regarding expedited claims handling, [CLICK HERE](#).

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About Association of Claims Professionals (ACP)

The Association represents the interests of independent claims professionals. Since its inception in 2002, the Association has promoted adjuster licensing uniformity and reciprocity to enhance quality and ensure prompt and equitable reimbursement of claims. In 2016, the Association updated its name to the Association of Claims Professionals and repositioned itself to embrace the forward-looking vision of its member companies. ACP's vision for the future is a claims management industry viewed as a trusted advisor and business partner by its customers and as a helpful and caring frontline responder by claimants. ACP companies are committed to providing career opportunities to attract the next generation of claims professionals. Learn more at claimsprofession.org.